

## GOVERNMENT OF INDIA OFFICE OF THE DIRECTOR GENERAL OF CIVIL AVIATION OPP. SAFDAJUNG AIRPORT, NEW DELHI – 110 003

## **PUBLIC NOTICE**

## 'Open House' for Redressal of grievances – Licensing and Medical related

With a view to ensuring effective redressal of grievances, minimizing public interface and provide guidance on matters related to licensing and medical, it has been decided to hold 'Open House' on every Monday and Thursday in DGCA Conference Hall between 3.30 PM and 4.30 PM. The 'Open House' will provide redressal of grievances related to flight crew licensing and medical records.

During these hours, licenses ready for distribution and medical records/ assessments ready for dispatch may also be delivered to identified and authorized persons. Applications received from visitors will be registered and disposed off in a given time frame.

(Dr Nasim Zaidi)

Nasim Zavido

DIRECTOR GENERAL OF CIVIL AVIATION

5.06.2009